

# Eugene (Terry) H Girouard

## Education

### Western New Mexico University

May 1998

Bachelor of Science in Vocational Teaching/ Drafting and Design, Computer Technologies

**Magna Cum Laude**

## Certifications

**MCP, MCSA 2000, MCSE 2000, Security+**

**Brainbench – AutoCAD 2000**

## Employment

March 2008 - Present

**Qinetiq-North America/DHS**

Williston, VT

Senior System Analyst

- Local Area Network (LAN), Wide Area Network (WAN), Metropolitan Area Network (MAN) Administration and Infrastructure Services
- Computer Room and Wiring Closet Services
- General IT Services and Problem Resolution
- Information System Security Officer (ISSO) Support Services
- IT Inventory Management Services
- Active Directory
- Running backups for 7 locations using Netbackup or Backupexec
- Blackberry enterprise server management

August 2007 – March 2008

**Contractor/GE Healthcare**

Burlington, VT

System Engineer

- Manage 100 Virtual Servers on 11 VMWare ESX hosts, Backups ESX Ranger
- Active Directory, Group Policy
- Citrix

Sept 2005 – June 2007

**Clearbearing**

Burlington, VT

Consulting Engineer

- Windows specialist in a Linux environment, VMWare virtualization
- Server configuration and deployment, Shorewall firewalls, OpenVPN, backup servers, print servers, SAMBA as a member in a Active Directory domain.
- Network support, Veritas Backup, SANS, Exchange, Windows Servers
- Open Source application review and deployment, Scalix email server, Joomla.
- Customer Support for mixed environment. Exchange, IIS, Mac OS X

Aug 2004 - June 2005

**IDX/Contractor**

Burlington, VT

System Engineer, CSS Imagecast

Tier 2 System support, supporting Networks, Clusters, the interaction between system/OS requirements and the IDX application.

SQL, IIS, DNS, Active Directory, Q-Chains, GPO's, File and Print-servers, Networking.

Disaster Recovery, SQL log shipping

Sept 2003 – Aug 2004      **Polhemus /Contractor**      Colchester, VT

- Drafting and Graphic Design, HTML
- CAD Administrator
- Conversion of drawing formats for vendor distribution
- ISO 9001 compliance
- Creation of Database modules for part tracking
- Document Control , ECO's, Revision Tracking
- PDM
- Raster to Vector translation

1998 – 2006      **Renderings/The Helpdesk Tech**      Burlington, VT

- PC Support
- 3D Modeling and Animations. AutoCAD to 3d Studio Max Rendering
- Systems/Network Administrator – Webmaster
- Architectural and Landscape drafting – Edgecomb Design, Warren and Burlington, VT

July 1999-Feb 2001      **Asyst Technologies**      Williston, VT

**Drafter**

- Execution of drawings from layouts.
- Designing of component parts for enclosures.
- Manufacturing problem resolution.
- Processing of drawings and parts through Document Control
- CAD Administrator/ AutoCAD 2000 on Win NT and 98 OS's
- Pro-e support – License Server Administration
- Back-up System Administrator/NT Server

**Freelance/Contract work**

- Technical Illustrating - Triad Design, Williston, VT
- 3D Graphics, animation and Video Editing for Clinical hypnosis tape.
- Configuration and construction of specialized computer systems, i.e. Video editing, CAD Work-stations, Rendering Farm
- Site Planning at IBM for Fluor Daniel

**US Army**

**Training NCO**      Honorable Discharge

**Summary of qualifications**

- Windows 2003, 2008, Active Directory, XP, Windows 7, Exchange Server, IIS, Office Suite
- VMWare
- Linux/Windows integration
- AutoCAD – 3D Studio Max
- Dreamweaver
- HTML Writers Guild
- Vocational Teacher
- Fifteen years management experience